

GUARANTEE

Valid only with a sales receipt!

DICKIE's products are characterised by their superior quality and high technological standard. Although problems are rare and arise only in isolated cases, it is essential to handle the products with care, take corresponding precautions and carefully read the operating instructions.

All articles and parts are diligently checked. Moreover, the following TERMS OF GUARANTEE apply:

- The GUARANTEE PERIOD is 24 MONTHS from the DATE OF PURCHASE (proven by means of the sales receipt).
- The GUARANTEE applies to accepted and proven manufacturing faults or to any faulty application of components or materials.
- The guarantee EXCLUDES damage due to use contrary to the operating instructions and damage due to external tampering or transport damage.
- Repairs shall be carried out exclusively by DICKIE or a repairer authorised by DICKIE.
- To make a claim under the GUARANTEE, send the vehicle to the address of our CUSTOMER SERVICE CENTER or use the contact form on our website:

Dickie Spielzeug GmbH + Co. KG
Service-Center
Mittlere Motsch Str. 9
96515 Sonneberg
Germany

- Transport and packaging costs shall be borne by the buyer and are not included in the services under the guarantee. Following the repair, the vehicle shall be returned free of charge.
- Any discounts or damage claims shall be excluded from the guarantee.
- The **GUARANTEE** shall apply only if the following terms are met:
 - The sales receipt, invoice or sales slip is enclosed with the vehicle sent in.
- The vehicle has been used in accordance with the operating instructions.
- If damaged, the vehicle shall be sent to the address stated.
- Provide as much detail as possible on the questionnaire, explaining the fault that has occurred and the type of problem discovered.
- Insofar as you do not enclose a description of the problem, all faults discovered shall be repaired, including faults not falling under the guarantee, which shall therefore be repaired at your expense.
- **ATTENTION:** Do not include in the delivery any BATTERIES, ACCUMULATORS or other ACCESSORIES not falling under the GUARANTEE.

